

MEF 81

Product Inventory Management

Requirements and Use Cases

November 2019

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1 List of Contributing Members

The following members of the MEF participated in the development of this document and have requested to be included in this list.

Member Company
Amdocs
AT&T
Colt
Ericsson
Futurewei
Iometrix
Netcracker
Orange
PCCW Global Limited
Spirent
Telus
Verizon

 Table 1 - Contributing Member Companies

2 Abstract

This document identifies the common Product Inventory attributes and processes needed to support inter-carrier retrieval of Product Inventory. This document supports the requirements defined in the MEF Lifecycle Service Orchestration (LSO) Reference Architecture and Framework (MEF 55 [10]) requirements for Inventory over the Sonata interface (Service Provider <-> Partner interactions). Information contained within this document will be utilized by both Buyer and Seller inventory systems for the development of automated API systems.





3 Terminology and Acronyms

This section defines the terms used in this document. In many cases, the normative definitions to terms are found in other documents. In these cases, the third column is used to provide the reference that is controlling, in other MEF or external documents.

In addition, terms that are defined in MEF 10.3 [5], MEF 12.1 [6], MEF 26.2 [7], MEF 51.1 [9], MEF 55 [10], MEF 57.1 [11], and MEF 79 [12] are included in this document by reference and are not repeated in the table below.

Term	Definition	Reference
Product Inventory	Product Inventory is the inventory managed by the Seller resulting from Product order completion.	This document

Table 2 - Terminology and Abbreviations

4 Scope

This specification defines the process for MEF Carrier Ethernet Product Inventory Management between a Partner/Access Provider (Seller) and Service Provider (Buyer). At this time, this document is focused on Access E-Line services as defined in MEF 51.1 [9]. In the future, this document will remove references to specific services. The requirements for Product Inventory, include, but are not limited to, Business Process Flows, Use Cases, Scenarios, Attributes, and State Machine Diagrams. This specification is limited to the business process requirements depicted as Use Cases and attribute definitions needed for Product Inventory Management. It will be the basis of requirements for a Product Inventory Information Model, Data Model, and API.



5 Compliance Levels

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "NOT RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in BCP 14 (RFC 2119 [1], RFC 8174 [3]) when, and only when, they appear in all capitals, as shown here. All key words must be in bold text.

Items that are **REQUIRED** (contain the words **MUST** or **MUST NOT**) are labeled as **[Rx]** for required. Items that are **RECOMMENDED** (contain the words **SHOULD** or **SHOULD NOT**) are labeled as **[Dx]** for desirable. Items that are **OPTIONAL** (contain the words **MAY** or **OP-TIONAL**) are labeled as **[Ox]** for optional.



6 Introduction

This specification defines the business requirements and process-related guidelines for the Product Inventory retrieval process over the Sonata interface. The Sonata interface is defined in MEF 55 [10] as the Management Interface Reference Point supporting the management and operations interactions (e.g., ordering, billing, trouble management, etc.) between two network providers (e.g., Service Provider Domain and Partner Domain). The scope of this document is limited to interactions between these parties. Within this document, they are referred to as the "Buyer" and the "Seller".

Readers of this document are assumed to be familiar with MEF 57.1[11], MEF 79 [12], and MEF 80 [13]. Concepts, terms, and attributes explained in those documents are not explained within this document.

The Seller's Product Inventory is a set of instances of Products that have been ordered by a Buyer. It is assumed, for a Product to exist in the Seller's Product Inventory, that the Seller has passed the Product ID to the Buyer per MEF 57.1 [11]. Additions and changes to a Product in the Product Inventory are the result of Product Orders being fulfilled or by the request of the Seller. Contact changes as shown in section 8.2 are changed via some method agreed to by the Buyer and Seller. Products that are terminated might be removed from the Seller's inventory system or shown in the disconnected state at the Seller's discretion. The Buyer may retrieve any Product from the Product Inventory using the method described within this document. Product Identifiers of related Products are delivered as part of the response to the Inventory query.

As an example, the Buyer can query the Product Inventory for the following details, which were created as a result of the Product order being fulfilled.

- 1. ACCESS E-Line (corresponds to an OVC)
- 2. UNI
- 3. ENNI

To fully define the business interactions associated with inter-carrier inventory, this document is focused on the following key areas:

- Product Inventory Use Cases and Business Process Definitions shown in section 7
- Product Inventory Attributes supported in this document shown in section 8
- State Diagrams for Product Inventory shown in section 9
 - **[R1]** All orders that have been completed via automated or other methods **MUST** be provided when queried.
 - [R2] The Buyer MUST be able to query any Product for which they have the Product ID.



7 Product Inventory Use Cases and Business Process Definitions

This section describes the Product Inventory Use Cases and the business processes between Buyers and Sellers. The Use Cases needed to support the Product Inventory retrieval of Products and expands on the inventory process defined in MEF 50.1 [8]. These Use Cases are based on business process standards of interactivity between Buyers and Sellers. The specific attributes associated with each Use Case are defined in section 8. Prior arrangements for Buyer authentication, security verification, and system interface requirements are not addressed within these Use Cases. All onboarding requirements must be defined and negotiated between the Buyer and Seller prior to the retrieval of any Product Inventory. The Buyer is only allowed access to Product Inventory that they either act as the Buyer or Agent for the Buyer on. Methods used to limit access to specific Buyer personnel are beyond the scope of this document.

7.1 Product Inventory Use Cases

This section defines the Use Cases that support the retrieval of Product Inventory by a Buyer from a Seller's Inventory Management System.



Figure 1 - Product Inventory Retrieval Use Cases

Use Case #	Use Case Name	Use Case Description
1	Retrieve Product List	The Buyer requests a list of Products from
		the Seller based on filter criteria.
2	Retrieve Product by Identifier	The Buyer requests the details associated
		with a single Product based on a Product
		Identifier.

Table 3 - Use Case Table

Note: It is expected that the Buyer can use the Inventory API to retrieve information by the Product Identifier once it has been passed by the Seller to the Buyer. The Product Identifier may be passed to the Buyer when the Product Order is in the Configured, Confirmed, or Completed states per MEF 57.1 [11]. The Inventory API supports a PENDING state as described in section 9.1 for Product Orders that have not been completed and an ACTIVE state as described in section 9.1 for Product Orders that have been completed. At a minimum, the Product Identifier is provided to the Buyer at the time of Product Order completion.

This section defines the details for each Product Inventory use case.



Eald	Description		
Fleid	Description		
Use Case Number	1		
Use Case Name	Retrieve Product List		
Description	The Buyer requests a list of Products from the Seller based on filter cri-		
	teria.		
Actors	Buyer/Seller		
Pre-Conditions	The Seller's Product Inventory database contains Products.		
Process Steps	 The Buyer submits a query specifying the filter criteria to the Seller. The Seller receives the request and validates that the filter criteria is valid. The Seller determines if there are any Products that match the filter criteria. The Seller returns a list of summarized Products. 		
Post-Conditions	The Buyer has the requested information		
Alternative Paths	 The Seller returns an error message if an error is encountered while processing that prevents the Seller from completing the request. If the query does not find any matching records, then the Seller will respond with an indication of this result. If the Seller finds too many matches (the definition of "too many" is at the Seller's discretion), the response indicates this condition and no results are returned. In this case, the Buyer would need to reiniti- ate the Retrieve Product List request using more specific criteria to obtain fewer matches. 		
Business Process	MEF 50.1 Order-to-Delivery		

Table 4 - Retrieve Product List

- **[R3]** The Buyer **MUST** support Use Case 1.
- [**R4**] The Seller **MUST** support Use Case 1.



Field	Description		
Use Case Number	2		
Use Case Name	Retrieve Product by Identifier		
Description	The Buyer retrieves the details associated with the Product that matches		
	the specified Identifier.		
Actors	Buyer, Seller		
Pre-Conditions	Buyer knows the identifier of the Product to be retrieved. The identifier is the Seller Product Identifier (UNI/OVC/ENNI) as assigned by the Seller during the ordering process.		
Process Steps	 The Buyer submits a request based on the Seller Product Identifier The Seller receives the request and validates the identifier. The Seller returns the matching Product with all the attributes. 		
Post-Conditions	The Buyer has the information requested		
Alternative Paths	 The Seller will return an error message if an error is encountered during processing. The Seller will return an error if the Product with the specific Prod- uct Identifier is not found. 		
Business Process	MEF 50.1 Order-to-Delivery		

Table 5 - Retrieve Product by Identifier

- [**R5**] The Buyer **MUST** support Use Case 2.
- [**R6**] The Seller **MUST** support Use Case 2.

8 Product Inventory Operation Attributes

This section identifies the attributes needed for each of the inventory use cases defined above. It is important to note that this section defines the superset of all MEF-defined attributes needed to support Product Inventory for the Use Cases defined in this document.

The columns in the tables are as follows:

- Attribute The name of the attribute
- **Description** A short description of the attribute
- **Type** String, integer, enumerations, or reference to another entry in the table
- **Comments** Comments about the attribute

8.1 Retrieve Product List

This section contains the Service Attributes and requirements for Use Case 1.



Attribute	Description	Туре	Comments
Buyer	The unique name of the organiza-	String	See Buyer/Seller sec-
	tion that is acting as the customer		tion 8.3
	in this transaction.		
Seller	The unique name of the organiza-	String	See Buyer/Seller sec-
	tion that is acting as the supplier		tion 8.3
	in this transaction.		
Initial Order	The date that the Product Order	Date/Time	This date is the initial
Completion Date	that created this Product was	Range	install date for the
	completed per MEF 57.1.		Product. A range of
			Date/Time is in-
			cluded in the query.
Last Updated	The date that the last change af-	Date/Time	If the Buyer main-
Date	fecting this Product was com-	Range	tains a copy of the
	pleted. This could be set by an		Seller's inventory,
	order initiated by the Buyer or if		they can use this at-
	the Seller changes the Status of		tribute to query for
	the Product.		all changes since the
			last time their copy
			was updated. If the
			Buyer does not main-
			tain a copy of the
			Seller's inventory, it
			is likely that they
			will use the attribute
			to query order initi-
			ated by the Buyer
			that have been com-
			pleted since the spec-
			ifted Date/Time. A
			range of Date/Time
			is included in the
		1	query.



Attribute	Description	Туре	Comments
Status	The state of the Product in ac- cordance with the Product lifecy- cle shown in the state machine in section 9.	A string that is one of Pending Cancelled Active Active_Pend- ing_Change Suspended Active_Pend- ing_Termi- nate Sus- pended_Pend- ing_Termi- nate Terminated	The Seller is responsible for managing the Product lifecycle states.
Product Specifi- cation ID	The identifier of the Product Specification	String	
Product Offering ID	The identifier of the Product Of- fering	String	
Billing Account	The Billing Account associated with the Product	Reference to a Billing Ac- count	The current billing account associated with the Product pro- vided at order time.
Service Site Identifier (Geo- graphical Site ID)	The identifier of this Service Site	String	Unique within the Seller



Attributo	Description	Tune	Commonto
Auribute	Description	Type	Comments
Related Product	The identifier of Related Prod-	String	This criteria allows
ID	uct(s)		retrieving all Product
			records with a Prod-
			uct Relationship to a
			specified Product.
			E.g. All Products re-
			lated to Product with
			ID 5
Product Order	Identifies the Product Order asso-	String	This identifier is pro-
Identifier	ciated with the Product	0	vided by the Seller
			and communicated to
			the Buyer during the
			order process. This
			ID is unique within
			the Seller This can
			be any Order ID that
			has been used during
			the lifetime of the
			Droduct including
			any in-progress or-
			ders.
Buyer Product	The identifier of the Buyer Prod-	String	This is specified and
ID	uct		maintained by the
			Buyer

Table 6 - Inventory Buyer Query Attributes

- **[R7]** The Buyer **MUST** be able to perform Buyer Inventory Query without any filter criteria.
- **[O1]** The Buyer **MAY** specify any of the filter criteria shown in Table 6 in their Buyer Inventory Query.

The Seller receives the query from the Buyer and attempts to match the Buyer's filter criteria to Product Identifiers that are known the Seller. The definition of a "Match" is at the Seller's discretion. The Seller returns a list of all Product Identifiers that match the Buyer's filter criteria as described in Use Case 1 in Table 4.

Attribute	Description	Туре	Comments
Buyer	The unique name of the or- ganization that is acting as the customer in this trans- action.	String	See Buyer/Seller section 8.3
Seller	The unique name of the or- ganization that is acting as	String	See Buyer/Seller section 8.3



	the supplier in this transac-		
Seller Re- sponse Code	A response identifier, indi- cating if the Seller was able to successfully accept the Inventory request. The de- tailed response options are for further study but in- clude: Success and Failure.	String	For further study
Seller Prod- uct Identifier	Product Identifier (UNI/OVC/ENNI) as as- signed during the ordering process	String	The identifier is established by the Seller and required to cre- ate the Product Inventory rec- ord. Examples could be a Ser- vice Identifier, OVC Identifier, UNI Identifier, or ENNI Identi- fier.
Status	The state of the Product in accordance with the Prod- uct lifecycle shown in the state machine in section 9.	String of one of the following: Pending Cancelled Active Active_Pending_Change Active_Pending_Terminate Suspended Suspended_Pending_Termi- nate Terminated	The Seller is re- sponsible for managing the Product lifecy- cle states.
Initial Order Completion Date	The date that the Product Order that created this Product was completed per MEF 57.1.	Date/Time Range	This date is the initial install date for the Product. A range of Date/Time is in- cluded in the query.



Last Un-	The date that the last	Date/Time Range	If the Buyer
dated Date	ahongo offosting this Drod		maintaine e
ualeu Dale	unange anecung uns Prod-		mannanis a
	uct was completed. This		copy of the
	could be set by an order ini-		Seller's inven-
	tiated by the Buyer or if the		tory, they can
	Seller changes the Status of		use this attrib-
	the Product.		ute to query for
			all changes
			since the last
			time their copy
			was updated. If
			the Buyer does
			not maintain a
			copy of the
			Seller's inven-
			tory, it is likely
			that they will
			use the attribute
			to query order
			initiated by the
			Buyer that have
			been completed
			since the speci-
			fied Date/Time
			A range of
			Doto/Timo is in
			Date/Time is in-
Droduct Of	The identifier of the Drod	String	query.
Froduct UI-	The identifier of the Prod-	Sung	
Tering ID	uci Offering		
Product	The identifier of the Prod-	String	
Specifica-	uct Specification		
tion ID			
Buyer Prod-	The identifier of the Buyer	String	This is specified
uct ID	Product		and maintained
			by the Buyer

Table 7 - Product Inventory Query Seller Response

- **[R8]** The Seller **MUST** return a response to the Buyer Inventory Query with a list of the Products and associated information shown in Table 7 that match the Buyer's filter criteria.
- **[O2]** The Seller **MAY** place a limit on the length of the list returned.
- **[O3]** If the Buyer Inventory Query exceeds that length, the Seller **MAY** return an error indicating that the list is too long.



8.2 Retrieve Product Details by Product Identifier

If the Buyer knows the Seller's Product Identifier they can query the Seller's Product Inventory based on this identifier as shown in Use Case 2 in Table 5.

Attribute	Description	Туре	Comments
Product Iden-	Product Identifier (UNI/OVC/ENNI)	String	The identifier is estab-
tifier	as assigned during the ordering pro-		lished by the Seller and
	cess		required to create the
			Product Inventory record.
			Examples could be a Ser-
			vice Identifier, OVC
			Identifier, UNI Identifier,
			or ENNI Identifier.

Table 8 - Product Inventory Product Identifier Buyer Query

[R9] The Buyer's Product Inventory Product Identifier Query **MUST** provide the Seller Product Identifier.

The Seller receives the Buyer's Product Identifier query and determines if there is a match to the Product Identifier in the Inventory. The definition of a "Match" is at the Seller's discretion. The Seller returns detailed Service Attributes of the Product Identifier that matches the Buyer's filter criteria as described in Use Case 2 in Table 5.

Attribute	Description	Туре	Comments
Buyer	The unique name of the organization that is acting as the cus-	String	See Buyer/Seller section 8.3
	tomer in this transac- tion.		
Seller	The unique name of the organization that is acting as the sup- plier in this transac- tion.	String	See Buyer/Seller section 8.3
Seller Re- sponse Code	A response identifier, indicating if the Seller was able to successfully accept the Inventory re- quest. The detailed response options are for further study but include: Success and Failure.	String	For further study
Product	•		•

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Attribute	Description	Туре	Comments
Seller Product Identifier	Product Identifier (UNI/OVC/ENNI) as assigned during the ordering process	String	The identifier is es- tablished by the Seller and required to create the Prod- uct Inventory rec- ord. Examples could be a Service Identifier, OVC Identifier, UNI Identifier, or ENNI Identifier.
Product	The product that is associated to the Seller Product Identi- fier	Reference to a Product	
Status	The state of the Prod- uct in accordance with the Product lifecycle shown in the state machine in section 9.	String that is one of the fol- lowing: Pending Cancelled Active Active_Pending_Change Active_Pending_Terminate Suspended Suspended_Pending_Termi- nate Terminated	The Seller is re- sponsible for man- aging the Product lifecycle states.
Buyer Product Identifier	This identifier is op- tionally provided during the Product ordering and stored for informative pur- pose in the Seller in- ventory. It may be a Buyer's UNI Identi- fier or a Buyer's OVC Identifier	String	For any request to Product update (done through Product order), Seller Product Identifier must be used.
Initial Order Completion Date	The date that the Product Order that created this Product was completed per MEF 57.1.	Date/Time Range	This date is the ini- tial install date for the Product.



Attribute	Description	Туре	Comments
Last Updated	The date that the last	Date/Time Range	If the Buyer main-
Date	change affecting this		tains a copy of the
	Product was com-		Seller's inventory,
	pleted. This could be		they can use this at-
	set by an order initi-		tribute to update
	ated by the Buyer or		their copy of the
	if the Seller changes		Seller's inventory
	the Status of the		for all changes
	Product.		since the last time
			their copy was up-
			dated. If the Buyer
			does not maintain a
			copy of the Seller's
			inventory, this at-
			tribute is used to
			communicate any
			order(s) initiated by
			the Buyer that have
			been completed
			since the specified
			Date/Time. A
			range of Date/Time
			is included in the
— · · ·			query.
Termination	The date that the	Date/Time Range	
Date	Product Order chang-		
	ing the status to Ter-		
	ninated was com-		
Sito	pieted per MEF 37.1.		
Service Site	The identifier of this	String	Unique within the
Identifier	Service Site	String	Seller
Service Site	Reference to the Ser-	Reference	bener
Reference	vice Site		
Service Site	Name of the Service	String	
Name	Site	~	
Product Offerin	ng	L	
Product Offer-	A unique identifier	String	This is a reference
ing Identifier	of the Product Offer-		to the associated
	ing.		Product Offering.



Attribute	Description	Туре	Comments
Product Specifi	cation		
Product Speci- fication Identi- fier	A unique identifier of the Product Speci- fication.	String	This is a reference to the associated Product Specifica- tion. Details of the Product Specifica- tion are outside the scope of this docu- ment.
Product Relatio	nship		
Relationship Nature	Specifies the nature of relationship to the related product. The nature of required re- lationships vary for Products of different types. For example, a UNI or ENNI Prod- uct may not have any relationships, but an Access E-Line may have two mandatory relationships (related to the UNI on one end and the ENNI on the other). More complex Products such as multipoint IP or Firewall Products may have more com- plex relation- ships. As a result, the allowed and man- datory Relationship Nature values are de- fined in the Product	String that is one of the rela- tionship types specified in the Product Specification.	



Attribute	Description	Туре	Comments
Seller Product Identifier	Product Identifier (UNI/OVC/ENNI) as assigned during the ordering process	String	The identifier is es- tablished by the Seller and required to create the Prod- uct Inventory rec- ord. Examples could be a Service Identifier, OVC Identifier, UNI Identifier, or ENNI Identifier.
Billing Account			
Billing Ac- count Identifier	The identifier of the billing account.	String	A reference to the billing account pro- vided at the time the Product was or- dered.
Related Party			
Contact Role	The Role of the Con- tact	String Buyer Assurance Technical Contact Seller Assurance Technical Contact Seller Commercial Contact Seller SLA Management Con- tact Buyer Commercial Contact Buyer SLA Management Contact	Roles are described in Table 9.
Contact Name	The person or organi- zation to be con- tacted.	String	
Contact Phone Number	The telephone num- ber for this contact.	String	
Contact Phone Number Exten- sion	The telephone num- ber extension for this contact.	String	
Contact email Address	The email address for this contact.	String	



Product OrderIdentifiesIdentifies the ProductStringThis identifier is provided by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within the Product OrderProduct OrderThe Product Order ItemReference to one or more Product Order Item associated with the ProductReference to one or more Product Order ItemsThe Product Order Item associated with the ProductProduct Order Item IdentifierIdentifies the ProductStringThis is a reference to the associated ated Product.Product Order Item IdentifierIdentifies the ProductStringThis is a reference to the associated Product.Product Order Item IdentifierIdentifies the ProductStringThis is a reference to the associated Product Order Item Seller and commu- nicated to the Buyer during the order process. This ID is unique within this order.Product Order Item TermDuration of the term. Product Order ItemDurationProduct Order Item TermThe agreement(s) as- sociated with the Product Order Item.Reference to an Agreement sociated with the Product Order Item.Agreement ID Agreement IDUnique agreement identifierStringStringAgreement PaameName of the agree- ment.StringAgreement PaameA URI/URL to where the agreement reidesStringStringStringString	Attribute	Description	Туре	Comments
Product Order IdentifierIdentifies the ProductStringThis identifier is provided by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within the Seller.Product Order ItemThe Product Order Item associated with the ProductReference to one or more Product Order ItemsThe Product Order Item of the associated at eventsProduct Order Item IdentifierIdentifies the ProductReference to one or more Product Order ItemsThe Product Order Item of the associated at eventsProduct Order Item IdentifierIdentifies the ProductStringThis is a reference to the associated Product.Product Order Item IdentifierIdentifies the ProductStringThis is a reference to the associated Product Order Item assigned by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within this order.Product Order Item TermDuration of the term. Product Order Item The agreement(s) as- sociated with the Product Order Item.Date/Time RangeAgreement Agreement ID Agreement IDUnique agreement identifierReference to an Agreement stringAgreement PathName of the agree- ment.StringString	Product Order	· · · · · ·		
Product Order ItemThe Product Order Item associated with the ProductReference to one or more Product Order ItemsThe Product Order Item of the associ- ated Product order that resulted in the creation of this Product.Product Order Item IdentifierIdentifies the Product Order Item. One or more Product Order Items exist within a Product Order.StringThis is a reference to the associated Product.Product Order Items exist within a Product Order.Identifies the Product Order Item. One or more Product Order.StringThis is a reference to the associated Product Order Item assigned by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within this order.Product Order Item TermDuration of the term. Product Order ItemDurationProduct Order Item Term End DateThe agreement(s) as- sociated with the Product Order Item.Reference to an Agreement sociated with the Product Order Item.Agreement Agreement ID unique agreement identifierName of the agree- Mame of the agreement where the agreement where the agreement residesString	Product Order Identifier	Identifies the Product Order. Associated with the Product	String	This identifier is provided by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within the Seller.
Product Order Item IdentifierIdentifies the Product Order Item. One or more Product Order Items exist within a Product Order.StringThis is a reference to the associated Product Order Item assigned by the Seller and commu- nicated to the Buyer during the order process. This ID is unique within this order.Product Order Item TermDuration of the term. Product Order Item TermDurationIdentifierProduct Order Item Term End DateThe end date for the Product Order Item TermDate/Time RangeIdentifierAgreement Agreement ID NameUnique agreement identifierStringIdentifierAgreement PathName of the agree- ment.StringIdentifierAgreement PathName of the agree- ment.StringIdentifierAgreement PathName of the agree- ment.StringIdentifierAgreement 	Product Order Item	The Product Order Item associated with the Product	Reference to one or more Product Order Items	The Product Order Item of the associ- ated Product order that resulted in the creation of this Product.
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AgreementA URI/URL toStringPathwhere the agreementresides	Agreement Name	Name of the agree- ment.	String	
Product Price	Agreement Path Product Price	A URI/URL to where the agreement resides.	String	

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Attribute	Description	Туре	Comments
Price Type	Indicates if the price	String of one of the following:	Set by the Seller
	is for recurring or	• Recurring	
	non-recurring	• Non-recurring	
	charges.		
Price Recurring	Charge period for re-	One of the following:	
Change Period	curring charge	HOUR	
		• DAY	
		• WEEK	
		• MONTH	
		• YEAR	
Price	The associated price.	Reference to a Price	Set by the Seller
Price Name	Name of the price.	String	Set by the Seller
Price Descrip-	Description of the	String	Set by the Seller
tion	price.	-	
Price			
Pre-Tax Value	The price value	Float	
Price Tax Rate	The tax rate applied.		
Price Tax In-	All taxes included		
cluded Amount	amount (expressed in		
	the given currency).		
Price Duty	All taxes excluded		
Free Amount	amount (expressed in		
	the given currency).		
Price Unit	Currency ISO 4217	String	
	[1] norm uses 3 let-		
	ters to define the cur-		
	rency		

Table 9 - Seller Product Identifier Inventory Response

- **[R10]** The Seller **MUST** reply to the Buyer's Product Identifier query with the Service Attributes shown in Table 9.
- **[R11]** The Seller **MUST** provide contact information as shown in Table 9.

The Contact Roles are defined as shown below. The method used to update these contacts in the Seller's Inventory system is assumed to be agreed to between the Buyer and Seller and is outside the scope of this document.

Contract Role	Description
Assurance Technical Contact	Operational contact such as Network Opera-
	tions Center (NOC) for each party.
Commercial Contact	Contact for commercial issues like billing,
	contract extensions, etc. for each party.



SLA Management Contact	Contact for SLA related issues, lifecycle re-
	ports, etc. for each party.

Table 10 - Contact Role Definitions

8.3 Specifying the Buyer and the Seller

For queries of all types, there is a business entity that is initiating an Operation (called a Sending Entity) and a business entity that is responding to this request (called the Responding Entity). In the simplest case, the Sending Entity is the Buyer and the Responding Entity is the Seller. However, in some cases, the Sending Entity may represent more than one Buyer and similarly, the Responding Entity may represent more than one Seller.

While it is outside the scope of this specification, it is assumed that the Sending Entity and the Responding Entity are aware of each other and can authenticate requests initiated by the other party. It is further assumed that both the Buying Entity and the Sending Entity know a) the list of Buyers the Sending Entity represents when interacting with this Responding Entity; and b) the list of Sellers that this Responding Entity represents to this Sending Entity.

- **[R12]** If the Sending Entity has the authority to represent more than one Buyer with the Responding Entity, the request **MUST** specify the Buyer being represented in this request using the Buyer attribute.
- **[R13]** If the Sending Entity represents precisely one Buyer with the Responding Entity, the request **MUST NOT** specify the Buyer attribute.
- **[R14]** If the Responding Entity represents more than one Seller to this Buyer, the request **MUST** specify the Seller that is responding by using the Seller attribute.
- **[R15]** If the Responding Entity represents precisely one Seller to this Buyer, the request **MUST NOT** specify the Seller attribute.

9 State Diagrams

9.1 Product Inventory Process Flow

The Product Inventory process flow is shown below. The diagram captures various states that the Product goes through in its lifecycle. The specific states are managed by the Seller based on its processing and/or based on Buyer's action.







Figure 2 - Product Inventory Process Flow

The Seller's Sonata Inventory interface MUST support the state machine [**R16**] shown in Figure 2.

The definitions of the various states are as follows:

State	Description
ACTIVE	The Product Order has been successfully
	completed and the Product Order and asso-
	ciated Product Order Items are in the In-
	ventory.
ACTIVE_PENDING_CHANGE	The Product is ACTIVE and has a Product
	Order to change the Product that is in pro-
	gress. The status returns to ACTIVE when
	the order is completed or if the Product Or-
	der is cancelled.
ACTIVE_PENDING_TERMINATE	The Product is ACTIVE and has a discon-
	nect Order submitted by the Buyer that is
	in progress. The status changes to TER-
	MINATED if the terminate is successful.
	The status returns to ACTIVE if the Prod-
	uct Order fails to be completed or the
	Product Order is cancelled.
CANCELLED	The Product is CANCELLED when the
	Product Order has moved to the CAN-
	CELLED state per MEF 57.1 [11].
PENDING	The Product Order has moved to the Con-
	figured or Confirmed state as defined in
	MEF 57.1 [11] and the Product ID for one
	or more Product Items have been passed
	from the Seller to the Buyer. The Product
	Order is not completed.



SUSPENDED	A Product has been successfully sus- pended. Products are placed into sus- pended state for some reason (e.g. non- payment of bill) and removed from sus- pended state for some reason (e.g. after
	payment).
SUSPENDED_PENDING_TERMINATE	The Product is in the process of being ter-
	minated by the Seller for some reason (e.g.
	MINATED if the terminate is successful
	The status returns to SUSPENDED if the
	terminate is not successful or cancelled.
TERMINATED	The Product has been successfully termi-
	nated via a disconnect Product order initi-
	ated by the Buyer or by the Seller for some
	reason (e.g. non-payment).

Table 11 - Product Inventory State Values

[**R17**] The Seller's Sonata Inventory interface **MUST** support the states shown in Table 11.





10 References

[1] International Standards Organization ISO 4217:2015, Currency Codes, 2015

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[15] TMF GB922, Inventory Framework (SID) R15.5.1, April 2016